

# **BCBL HR DAY 2024**

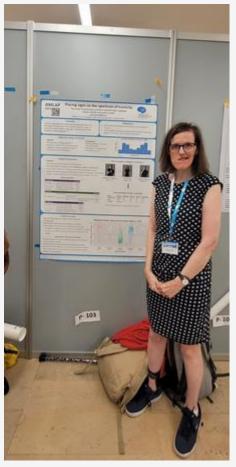
Annual meeting on BCBL General HR & HRS4R & Diversity WG

## 2<sup>nd</sup> December 2024









# **MEMORIAL**

Iñigo Romero *Administrative Assistant*(21/04/1993 - 17/10/2023)

Anique Schüller

Predoctoral Researcher
(10/12/1987 - 22/10/2024)







# **Summary**

#### 10.00-11.00 BCBL HR

- Working areas and services
- ☐ Exit survey results 2023-2024

## 11.00-12.00 HRS4R & EQUALITY WG

- ☐ HRSR WG
- ☐ Equality Plan





#### 10.00-11.00 BCBL HR

- ☐ Working areas and services
- ☐ Exit survey results 2023-2024

# 



#### PROCEDURE FOR PREVENTING AND MANAGING WORKPLACE VIOLENCE

• **DEFINITION:** Harassment in the workplace (in its different forms: moral, psychological, sexual, gender-based, ideological, or hierarchical) is an expression of violence that can occur in the work environment, creating devastating situations of discrimination. It is a violation of the rights related to dignity, equality, physical and moral integrity, sexual freedom, and the right to work safely and healthily.

WORK CONFLICT VS WORK HARASSMENT

WORK CONFLICT	WORK HARASSMENT
No intention of getting rid of the person.	Evident intention of getting rid of the harassed person.
A work conflict can be positive insofar as it can improve a situation that generated conflict. But it may be the case that an unresolved work conflict can turn into harassment.	It always has negative consequences.
It raises questions about the situation and offers alternative solutions.	Changes are not possible, options are blocked.
One-off aggressions or actions, unplanned.	Systematic aggressions or actions (once a week), prolonged (at least for 6 months), and with clear premeditation.

- CLASSIFICATION OF OFFENCES AND PENALTIES: Very Serious / Serious / Minor
- OBJECTIVE:
  - Prevention of harassment situations at work
  - Establish procedures for the conflict resolution and complaints system
  - Guarantee confidential processing of harassment cases





PROCEDURE:

**Employees or visitors** who may consider themselves to be **victims** of violence at work, **or any other person who is aware** that such situations of harassment are occurring, may file a written complaint with the General Manager by sending an email to a.fernandez@bcbl.eu using the complaint form

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#### **OF PROCEDURES:**

#### FORMAL procedure **INFORMAL** procedure In situations where the reported actions Objective To solve the problem unofficially since, sometimes, showing the active subject are considered to be serious or very offensive and intimidating serious harassment, or where the consequences of his/her behavior may be complainant has not been satisfied with enough to resolve the issue the solution put forward in the informal procedure • HR will transfer the result of the • The complaint (template) shall be sent Outcome /Resolution informal procedure the in writing to the General Manager (by to victim/witness/HR) and HR and the procedure Management and the Equality Committee. Equality Group shall be informed • When the facts are qualified as minor, • HR will prepare a report the HR will initiate a rapid procedure • The right to complain to the Labour for the analysis of the facts and the **Inspectorate**, as well as in civil or labour complaint. proceedings • The person denounced will be • The affected person may lodge a **contacted** confidentially formal complaint to elucidate the possible disciplinary responsibilities of the respondent (legal measures) **Deadline** The procedure is concluded in **7 working** The procedure is concluded in 10 working days; in exceptional cases of imperative days; in exceptional cases of imperative need, it can be extended 3 more days need, it can be extended 3 more days



#### DECLARATION OF PRINCIPLES ON MANAGEMENT OF WORKPLACE-VIOLENCE CONFLICTS

Date: NOV2020 Rev.:

#### ANNEX II: COMPLAINT FORM

REQUESTER:	☐ Staff ı	management	☐ Other			
TYPE OF HARASSMENT:						
Sexual harassment	] Harassment fo	r any other reaso	n			
DATA OF THE CONCERNE	DATA OF THE CONCERNED PERSON:					
Name and surname(s)						
ID/PASSPORT number						
Work relationship/type of c	ontract					
Telephone number:						
In case of witness(es), please indicate name(s) and surname(s)						
☐ I request to initiate the protocol of action against workplace harassment.						
PLACE AND DATE			SIGNATURE			





- CALLS PORTAL Platform = BCBL's job offers & OTM-R policy For R and non R (European Commission)
- calls.bcbl.eu

- Calls portal for candidates and evaluation panel (3 + gender balanced)
- Linked to "jobs" section at BCBL website
- Feedback for participants > Higher workload for evaluators and HR/admin but a more clear and transparent process for candidates
- O Department managers and GL are informed about the functioning of the platform
- Occupational Risk Prevention Policy with Mutualia external experts
  - Facility inspection and diagnosis of occupational hazards
  - Ergonomics (office work) and Safety labs (MRI)
  - Emergency drill
  - Prevention Plan > inform and work on a plan with department managers > Wiki > to be read and signed on arrival
  - Annual medical examinations
- Work-life balance measures: Wiki + individualised measures for each employee's personal situation and work obligations
  - BCBL has a low request rate on reduced working hours
  - Reduce on costs for employees (fuel, babysitter/kindergarten)
  - Higher satisfaction level
- Mental health resources (Wiki + ombudsteam)
- Mattermost channels related to HR issues: A non-directly work-related participative tool to ease the lives of employees and facilitate integration





#### INTERNSHIPS & VISITORS:

#### **Procedure:**

- Students/Visitors contact a researcher of their interest to request potential supervision for a research stay
- Researchers/Department managers open a <u>ticket</u> within the ticket system
- **HR** approves > **paperwork** initiated directly with student

**Legal regulations:** International vs National institutions

Challenges: Long stays > Increasing number of requests (all accepted) > Limited "hotdesk area" space

(hybrid?) (shorter stays?) (will you be available to supervise the students' whole stay?)

#### WOMEN & SCIENCE

- "Emakumeak zientzian"
- "Inspira STEAM"
- "Emakunde Bai Sarea Herri ituna"



#### REMINDERS:

- Holiday absences and health related absences should be reported to <u>hr@bcbl.eu</u> (after supervisor's approval)
- Follow the Standards for good practices at work protocol at BCBL
- Hotdesk areas: leave keyboard, mouse and personal belongings at wardrobe



## National INTERNSHIP

#### Curricular Compulsory

- Social Security: responsibility of University
- Non-remunerated
- · Compulsory signed agreement (specific and nominal)
- · Working hours determined by issuing university/centre

#### Non-curricular Voluntary

- · Social Security: responsibility of BCBL
- Remunerated: fixed stipend chargeable to Research Group
- · Compulsory signed agreement (specific and nominal)
- Working hours: to be determined
- The working day cannot be longer than a standard working day (8h). In case the
  internship is during the academic year, the sum of the teaching hours and the internship
  hours cannot be more than the standard working day (8h).

#### Important

- The issuing centre CANNOT IMPOSE the amount of the grant. Should this be the case, BCBL will NOT accept the internship.
- The stipend will be the same amount for all interns.
- . The stipend will not be calculated on an hourly basis.
- · Start: First week of the month
- . End: Last week of the month
- Internships will not be accepted without prior validation from admin (financial and availability).

#### STIPEND AMOUNT:

€400 gross/per month (on site)\*\*

€300 gross/per month (online/remote)\*

\*\* Social Security expenses to be added









#### (OFFBOARDING) TALENT TRANSITION AND MOBILIZATION SUPPORT SERVICE

- Gipuzkoa and Basque Country background: (Source: Euskal Barometroa 2023)
  - Science, technology, and advanced services account for <u>35.5% of jobs</u> and nearly <u>50% of the GDP</u> in San Sebastián.
  - Of cities with over 100,000 inhabitants, San Sebastián has the highest intensity of technological employment in Spain.
  - Strengthens the science and innovation sector, with more than a 17% increase in R&D investment within just one year.
  - Holds an R&D investment ratio of 1,724.4 euros per inhabitant, which is <u>above the Basque average</u> and significantly higher than those of Madrid (760 €/inhabitant), Catalonia (619 €/inhabitant), Navarra (617 €/inhabitant).
  - Biotechnology sector experienced a growth of 67% over the last five years
  - The capital of the Basque Autonomous Community (CAPV) with the lowest unemployment rate (5.9%)

----- Still a challenge for technology companies to recruit specific profiles -----

#### Objective:

- To facilitate meaningful connections between local companies interested in hiring skilled professionals who will soon complete their journey with us or would like to work in industry.
- ---- RESEARCHERS, RA, ADMINISTRATION STAFF ---
- Support career transitions of our talented professionals who do not have the possibility to have permanent positions at the BCBL due to the grants/contract limitations
- Raising awareness about science and the professional profile of scientists in the local labour market

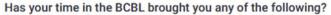
#### Services:

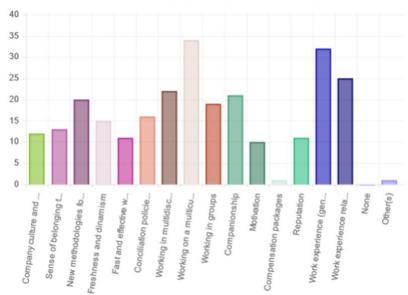
- Act as a link to local recruitment services (LHH Recruitment services)
- "Coffee with Companies" Networking Event
- Sharing job offers: Example BIZKAIA TALLENT https://www.bizkaiatalent.eus/en/profesionales/oportunidades-de-empleo/



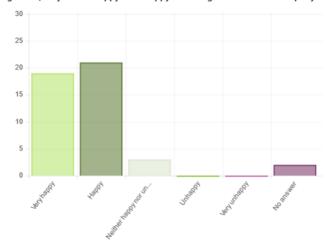
## **EXIT SURVEY 2023-2024**



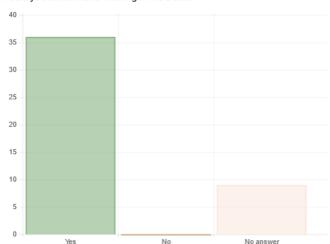




#### In general, do you feel happy or unhappy of having worked in the company?



#### Would you recommend working in the BCBL?



# Qualitative results

#### **STRENGTHS:**

- Sense of belonging & work atmosphere
- Professional development
- Multiculturality
- Reputation
- Flexibility

#### **WEAKNESSES:**

- Salary
- Contract duration
- Communication & transparency
- Hybrid work = less:
  - Work cohesion
  - Academic culture
  - Engagement



Company culture & corporatism
Sense of belonging
New methodology for workers
Freshness and dynamism
Fast and effective way of work
Conciliation policies

Working in multidisciplinary groups #1

Working in a multicultural community

Working in groups Companionship

Motivation #2

Compensation packages #1

Reputation #3

Work experience in general #2

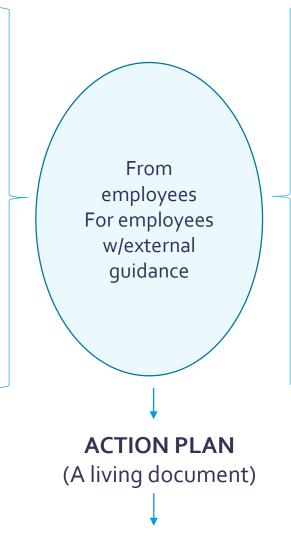
Work experience related to the field #3

## **COMMITMENT TO CONTINUOUS IMPROVEMENT**



#### **INTERNAL SOURCES**

- HRS4R & Diversity WG
- Surveys:
  - Exit survey
  - Satisfaction survey (biannual)
  - Equality and diversity survey
  - Psychosocial
  - General direction and GL/Department management meetings
- Suggestion box
- Off-the-cuff suggestions



#### **EXTERNAL SOURCES & GUIDANCE**

- Mutualia:
  - Occupational risk prevention diagnosis and planning
  - Psychosocial risk diagnosis and action plan
- HRS4R Assessor (European Commission)
- Advisory board
- Master Auditory (Unibasque)
- Errotik: Equality diagnosis and action plan
- SOMMA Equality, Diversity & Inclusion members





## 11.00-12.00 HRS4R & EQUALITY WG

- ☐ HRSR WG
- ☐ Equality Plan



## Index





- Overview
- Consultation Process
- Working Group
- Action Plan 2024-2026





## **OVERVIEW**



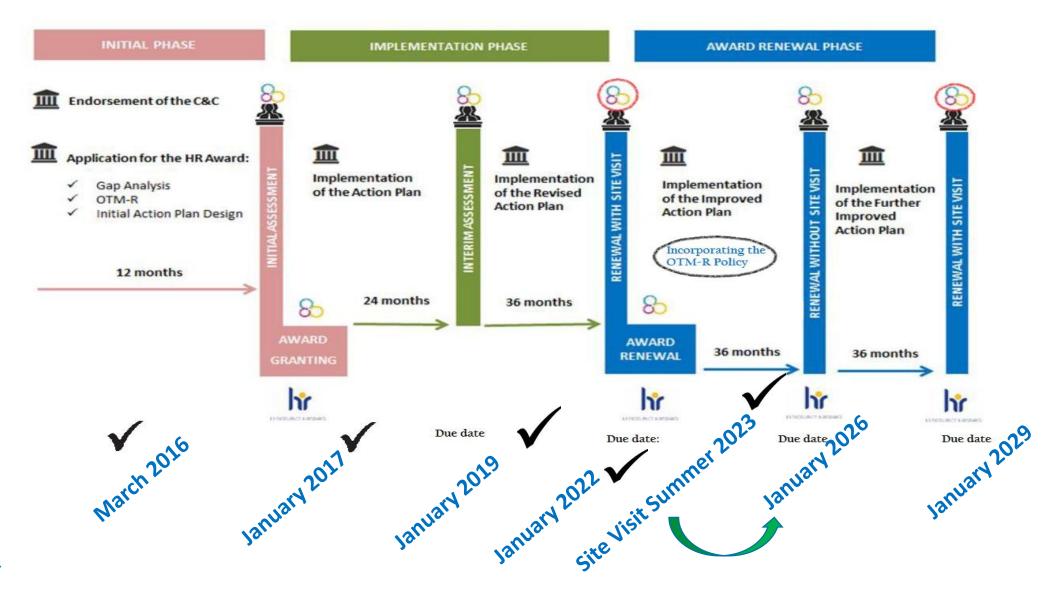
## The **EUROPEAN CHARTER & CODE** (C&C) includes:

- **European Charter for Researchers**: List of general principles, requirements, roles, and responsibilities both for researchers and institutions.
- Code of Conduct for the Recruitment of Researchers: Standard rules for a transparent recruitment and selection process.
- The HR Excellence in Research award identifies organizations who provide and support a stimulating and favourable working environment for researchers, enabling several benefits for researchers and for the institutions.



## **OVERVIEW**







## **WORKING GROUP**



## HRS4R AND GENDER EQUALITY PLAN WORKING GROUP MEMBERS



- R1 –R4 Researcher representation
- Administration and HR
- Quarterly Meetings



## **CONSULTATION PROCESS**



- PSYCHOSOCIAL AND WELL BEING SURVEY AND PROJECT 2022-2023
- HRS4R ASSESSMENT VISIT JUL 2023
- ADVISORY BOARD VISIT OCT 2023
- PEOPLE SATISFACTION SURVEY NOV 2023



- HRS4R SURVEY NOV 2023
- GENDER EQUALITY SURVEY MAY 2024
- PHD PROGRAM ASSESSMENT VISIT OCT 2024







- **|** 

#### HRS4R ACTION PLAN 2024-2026

	HR EXCELLENCE IN RESEARCH	HRS4R ACTION PLAN 2024-2026										
Action #	Category C&C	C&C Principle#	Other involved Principles	C&C Principle Name	Source	Gap Analysis Year	Action	Description	Responsible	Implementation due date	Indicator/Target/Control/Evidence	Status
86	Working Conditions	23	24	Research environment	PSYCHOSOCIAL	2023	Peer Mentor activities: welcome postdoctoral researchers	Implementation of a postdoc peer mentor system: postdocs representatives in the HBSRS WG will serve as a lisison for this, assigning current postdocs who volunteer to be peer mentors to incoming postdocs. The peer mentor will help their mente get oriented with the ins and-outs of how BGB. truns. This includes having funds at BIZI for the new postdoctoral researcher and the Mentor.	HRS4R WG postdocs and Sandy Abu El Adas	1Q'2024	Number of peer mentored postdocs per year	IN PROGRESS
87	Working Conditions	23	22, 24	Research environment	PSYCHOSOCIAL	2023	Brown Bag Meetings: Biweekly postdoc meetings for presentation of ongoing research	Biweekly postdoc 1hour meetings for presentation of the ongoing research and new ideas for feedback. This includes cookies/chips to promote integration of the postdocs and a positive social atmosphere.	HRS4R WG postdocs and Chiara Rivolta	2024	Number of postdoc meetings per year	IN PROGRESS
88	Working Conditions	23	22, 24	Research environment	PSYCHOSOCIAL	2023	Mental Health and or Soft Skills in Academia Talks every year	Invite experts (for example, Olivia Guest, Zoe J. Ayres, Sofia Facal Belli - Soft Skills Training for Scientists)	HRS4R WG predoc representatives	2Q'2024	1 talk per year	IN PROGRESS
90	Working Conditions	23	22, 24	Research environment	PSYCHOSOCIAL	2023	PICNIC Family day	BCBL PICNIC AND FAMILY DAY in the Miramon garden area	HRS4R WG + OIHANA	2Q' 2024	1 family day per year	IN PROGRESS
92	Working Conditions	7	1, 10	Good practice in research	HRS4R SITE VISIT, HRS4R SURVEY	2023	New HRS4R Survey: decisions taken (max. 20 questions, no how important related questions, only how far related ones): - ETHICS related principles: summary by Drew and Marie - RECRUITMENT related principles: summary by Ana and Larraitz	Need to redesign the HRS4R survey in order to be friendlier, easier to analyse and increase the % participation (70% in 2016, 47% 2021, 53% 2023)	HRS4R WG	2Q'2025		IN PROGRESS
93	Working Conditions	27	35, 23	Gender Balance	HRS4R SITE VISIT, HRS4R SURVEY	2023	keep balance in governing bodies + volunteering topics (outreach). Decisions taken:  The Group Leaders will explain that the members of the group need to lake pike in the outreach related activities  Challen will lear of leaders time in absolute with the list of outreach calculated that the leaders time in absolute with the list of outreach leaders and will assign activities to groups taking into account the size of the group.	"volunteering" topics are addressed by female  (URS 40 June United States of Control of	HRS4R WG	4Q'2024	Number of females in governing bodies + volunteering activities	IN PROGRESS
62	Training and development	30	15, 16, 28	Career Advice	HRS4R SURVEY	2023	Cweer Development workshop (every year)	Two formats A/B depending on the year Year A = workshop organised by BCBL Expert researchers. Content:  (2) Two Year Service (1) Two Ye	Clara	3Q'2024	1 Workshop organised per year Satisfaction survey per Worfshop	IN PROGRESS
83	Training and development	30	3, 4, 9, 19, 21, 23, 25, 37, 22	Later Advice	HRS4R SURVEY	2023	Annual scientific retreat/Annual Retreat day (every year)	two formats A/B depending on the year  Year A = 10 day  Content (organised by 10 Larratz López):  108 and 10845 Survey results  108 reade species  108 reades  108 reades  108 reades  108 reades  109	Groups leaders with Leire's coordination	402:004	1.Annual Retreat done per year	IN PROGRESS
94	Training and development	39	4	Access to research training and continuous development	HRS4R SURVEY	2023	Wiki to be reshaped (short term revitalizaton project)	Improve internal communication and access to contents	Drew and Romain working on it	4Q'2024		IN PROGRESS
95	Training and development	31	9 38, 28, 30	Access to research training and continuous development	HRS4R SITE VISIT, HRS4R SURVEY	2023	Training for PhD Students:	Cesar is coordinating 7 courses: Neuroimaging methods (MRI part), Neuroimaging methods (EEG and MEG part, Quantitative methods (statistics), R programming, Phyton programming, IT skills	Cesar	3Q'2024	Number of courses	IN PROGRESS
1	Training and development	31	9 38, 28, 30	Access to research training and continuous development	HRS4R SITE VISIT, HRS4R SURVEY	2023	IT training for BCBLians	Reactivate the IT Committee to collaborate on improving IT resources. 3 GIs ready to to join this committee (Kepa, Marina, lim, Alejandro Tabas).  Provide training sessions on utilizing cluster access and other computing facilities to enhance familiarity with these resources.		2Q'2024	Number of courses	IN PROGRESS
97	Recruitment and Selection	13	12,13,14, 15	Recruitment procedures	HRS4R SITE VISIT, HRS4R SURVEY	2023	E-recruitment tool: insufficient information for applicants procedure	The E-recruitment tool following the OTM-R standards and requirements is being built	LEIRE AND ANA + GLS + EXTERNAL COMPANY	2Q'2024	Tool created	IN PROGRESS
98	Recruitment and Selection	13	12,13,14, 15	Recruitment procedures	HRS4R SITE VISIT	2023	OTM-R Policy	The OTM-R policy and check list will need to be updated thanks to the implementation of the new E-Recruitment tool. Write recruitment-process guidelines for candidates: Selection process*Evaluation process*What the preliminary interviews consist of	LEIRE AND ANA + GLS + EXTERNAL COMPANY	3Q'2024	OTM-R policy updated and published iin the website	
99	Recruitment and Selection	13	12,13,14, 15	Recruitment	HRS4R SITE VISIT	2023	OTM-R Check List	OTMR-Checklist: Upload the updated version of OTM-R	ANA	3Q'2024	OTM-R check list updated and published iin the	IN PROGRESS

20 ACTIONS



## **ACTION PLAN 2024-2026**



## **HRS4R FRAMEWORK:**

- NEW HRS4R SURVEY: DONE
- → NEW E-RECRUITMENT TOOL: DONE
- OTM-R POLICY UPDATE: DONE
- OTM-R CHECK LIST UPDATE: DONE



## **ACTION PLAN 2024-2026**



### **CAREER DEVELOPMENT:**

- IT TRAINING FOR BCBLIANS: IN PROGRESS
- CAREER DEVELOPMENT WORKSHOP (<u>FORMER BCBLIANS</u> AND/OR CAREER ADVICE BY BCBILIANS):
   SCHEDULED FOR 15/01/2025 April Pufahl (working at Google in NYC) and Kshipra Gurunandan
   (Postdoctoral fellow at the University of Cambridge).
- → ANNUAL KETCHUP DAY (HR AND/OR SCIENCE FOR BCBLIANS): DONE
- BIWEEKLY POSTDOC MEETINGS FOR PRESENTATION OF ONGOING RESEARCH: IN PROGRESS
- FORMAL COURSES FOR PHD STUDENTS: IN PROGRESS



## **UPDATE ON THE PROJECT PROCESS**



## **COMMUNICATION:**

WIKI TO BE RESHAPED/SHORT TERM REVITALIZATON
PROJECT: IN PROGRESS

WEEKLY NEWS NEWSLETTER: DONE

## **WELLBEING AT WORK:**

- DECALOGUE OF GOOD PRACTICES AT WORK : DONE
- DIGITAL DISCONNECTION PLAN: PENDING -

**RESCHEDULED FOR 2025** 

- 2025-2028 GENDER EQUALITY PLAN: DONE
- KEEP BALANCE IN VOLUNTEERING TOPICS: IN PROGRESS
- MENTAL HEALTH/SOFT SKILLS IN ACADEMIA TALKS:
  PENDING
- PICNIC/FAMILY DAY: DONE
- PEER MENTOR ACTIVITIES: WELCOME POSTDOC

**RESEARCHERS: IN PROGRESS** 



## Index



# GENDER EQUALITY PLAN

- Overview
- Update on the Project process
- Action Plan 2025-2028





## **OVERVIEW**



- Throughout 2024, we have been in the process of generating an internal Equality Plan.
- Its implementation aligns with legal advancements in equality and with the intention of addressing gender issues across the organization.
- The Equality Plan was completed thanks to the participation of BCBLians, the coordination of the WG, and the expertise of Errotik Kooperatiba.
- Information was gathered through participatory and confidential means, including questionnaires and discussion groups, aiming to address inequalities effectively.



## **OVERVIEW**



- The Equality Plan is a result of an analysis process consisting of:
  - Analysis of cases at BCBL to detect instances of inequality or discrimination.
  - Gender perspective will be applied to data collection and analysis, examining differences in roles traditionally assigned to men and women.
  - Data and indicators will be disaggregated by sex and cover areas such as: selection processes, professional classification, training, promotion, working conditions, work-life balance, female underrepresentation, and preventing sexual and gender-based harassment



## **UPDATE ON THE PROJECT PROCESS**

- A survey designed by ERROTIK will be sent to BCBLians
- Survey will be available from 09/05/2024 to 17/05/2024
- Focus group and Brainstorming session with the WG

20 2024 DONE

- Define actions to address potential gaps
- Build an Action Plan
- Communicate and share the Action Plan with BCBLians
- Track the Action Plan 2025-2028





## **ACTION PLAN 2025-2028**

## 19 ACTIONS ACROSS 8 KEY AREAS

- 1 ORGANIZATIONAL CULTURE: 4 actions
- **2 FEMALE REPRESENTATION**: 2 actions
- **→ 3 RECRUITMENT PROCESSES**: 1 action
- 4 EQUAL PAY & SALARY AUDITS: 2 actions
- **5 WORK-LIFE BALANCE**: 2 actions

- ◆ 6 SEXUAL HARASSMENT PREVENTION: 3 actions
- **7 GENDER VIOLENCE PROTECTION**: 2 actions
- **8 INCLUSIVE COMMUNICATION:** 3 actions

The complete plan will be translated into English and included in our wiki in the first quarter of 2025







Key Area	Action	Timeline	Responsible
	1. Reserve annual funds for equality actions.	2025-2028	Ana
	2. Establish annual planning for working on the Plan.	2025-2028	Larraitz
Organizational Culture	3. Summarize and inform all staff about the Equality Plan.	01/2025-03/2025	Ana, Larraitz
	4. Continue developing the working group on equality	2025-2028	Ana, Larraitz
	5. Promote women to underrepresented roles.	2025-2028	Ana, Larraitz
Female Representation	6. Track new hires to prevent overqualification and analyze why female candidates are rejected for leadership roles	2025-2028	Larraitz
Recruitment Processes	7. Train all personnel involved in the recruitment process on gender equality.	12/2026-09/2027	Larraitz
	8. Adapt systems and software to allow disaggregated data by gender in terms of pay.	03/2026-12/20265	Ana
Equal Pay and Salary Audits	9. Conduct a study of Job Descriptions to detect and, if necessary, correct any pay inequalities due to discriminatory evaluation of job responsibilities or tasks.	01/2025-12/2025	Ana







Key Area	Action	Timeline	Responsible
Work-Life Balance	10. Create a survey to assess work-life balance measures.	01/2026-12/2026	Larraitz
	11. Design new measures based on survey results and disseminate them to all staff.	12/2026-12/2028	Larraitz, HRS4R Working Group
	12. Update and disseminate the internal sexual harassment protocol to align with legislation and LGTBI rights.	01/2026-12/2026	Larraitz
Sexual Harassment Prevention	13. Include the updated protocol in the Welcome Plan for new employees.	01/2027-12/2028	Larraitz
	14. Create a stable non-mixed reflection group focused on raising awareness of symbolic violence (microaggressions) and empowering women in science.	01/2025-12/2025	Larraitz
Gender Violence Protection	15. Develop and promote measures to protect victims of gender-based violence.	01/2026-12/2026	Larraitz
	16. Disseminate rights and resources available to gender violence victims within the organization.	01/2026-12/2028	Larraitz
Inclusive Communication	17. Share materials on equality and organizational culture inclusivity.	01/2025-12/2028	Larraitz
	18. Monitor and address sexist language in internal communication.	Jan 1, 2025 - End Plan	Larraitz
	19. Expand gender options in forms and communications to reflect diverse identities.	Jan 1, 2025 - End Plan	Larraitz



## **FINAL SURPRISE**







Thank you!

Eskerrik asko!



